

# NeDiPal

**Negotiating Digital  
Technologies in Palliative  
Home Care**

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# Compassionate Communities Centre of Expertise

**Consortium Meeting**  
28.04.2026



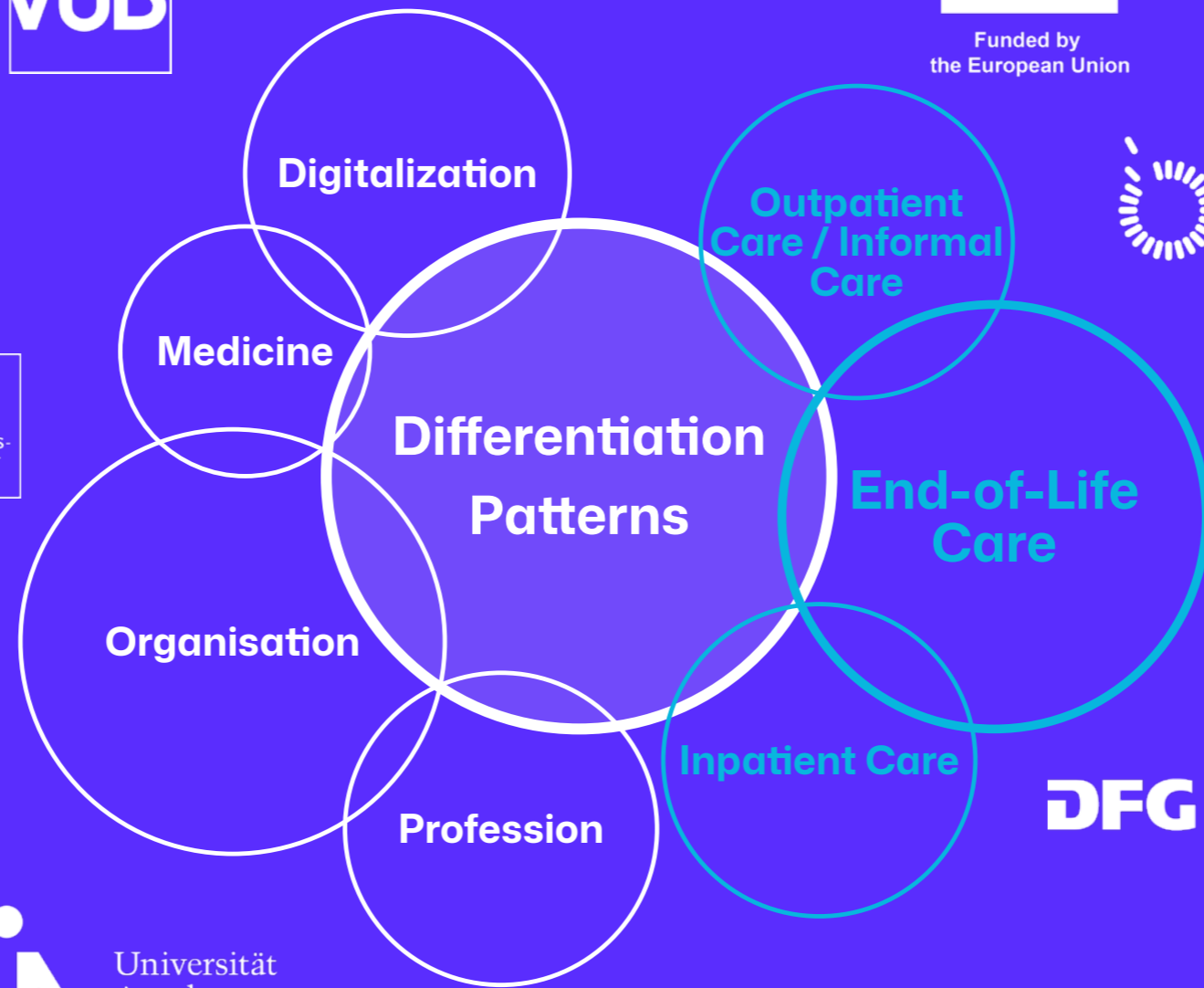
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Universität Augsburg University





# NeDiPal

Negotiating Digital Technology  
in Palliative Home Care

2026–2028

Marie Skłodowska-Curie  
Postdoctoral Fellowship

EU Horizon Nr. 101202730

<http://nedipal.eu>

# Scientific Research Objectives

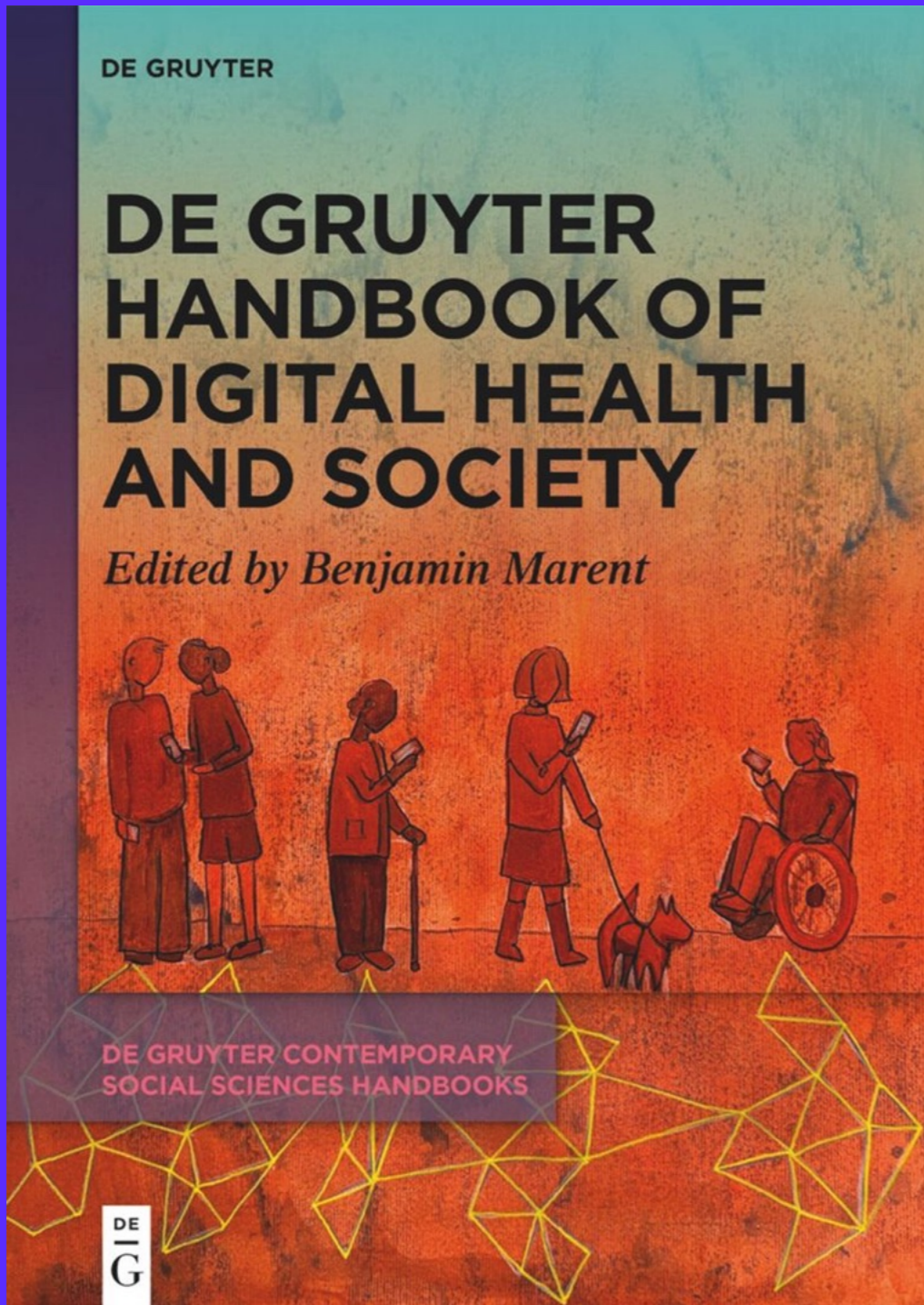
# I. Professionals' Perspective

Investigate **professionals' use of digital technologies** for organizational tasks, focusing on identifying formal and informal patterns like **workarounds, invisible work, tinkering, and reverse engineering** through **interviews and ethnographic fieldwork.**

## II. Informal Caregivers' Perspective

Examine how **patients, relatives, and informal caregivers** use digital technologies in palliative care work, focusing on patterns of **adoption, bypassing, and abandonment** through **ethnographic fieldwork.**

# Theory driven research



"Repeated calls for digital transformation and their technology-centric solutions fail to adequately address issues of implementation, adoption or unintended consequences. What is overlooked is **the factor that moderates** digital transformation, namely **the society** in which it takes place."  
(Marent 2026: 4)

# Systems Theory

# System / Environment

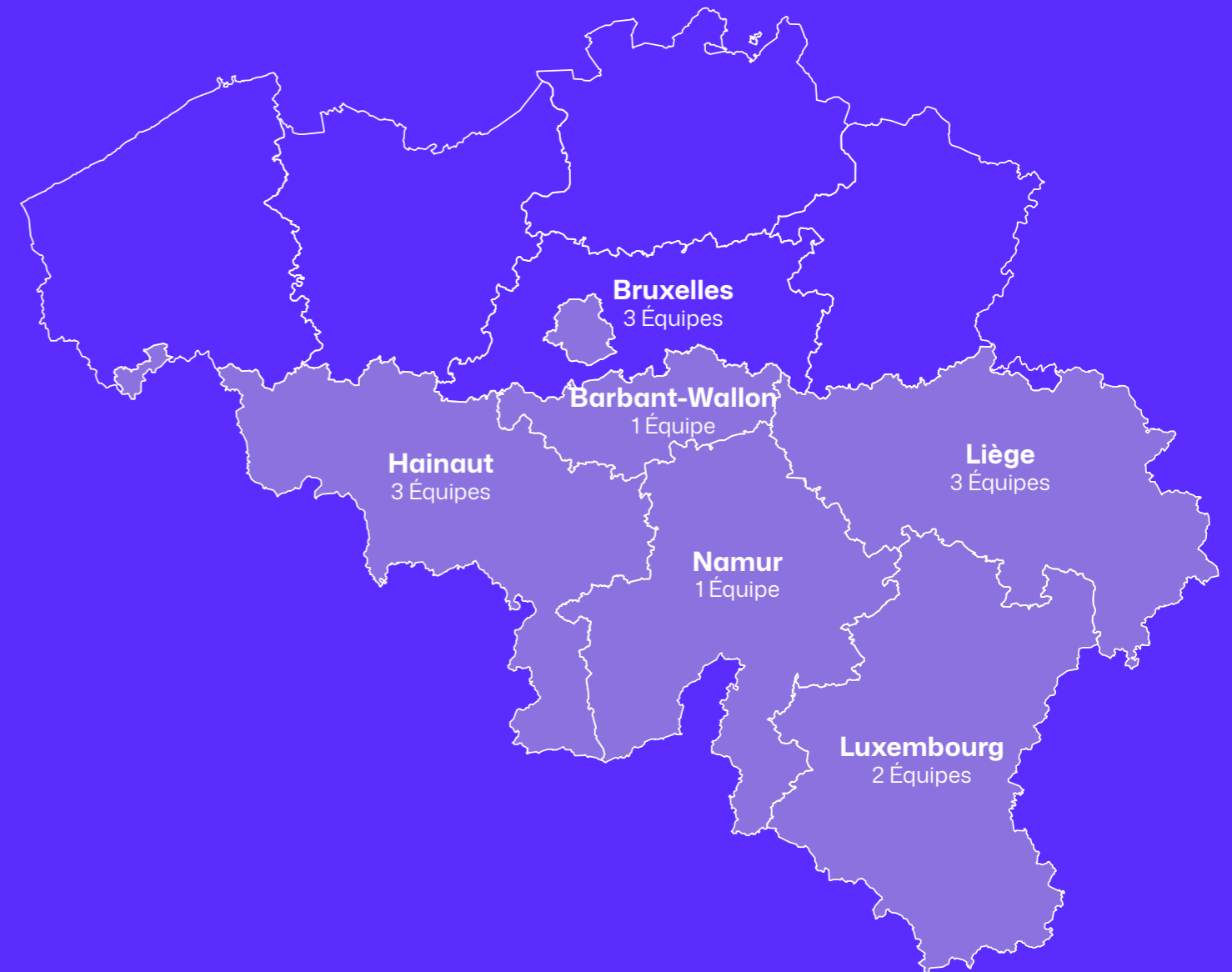
# Compassion and Differentiation

**Not seamless integration**  
**but**  
**systemic friction**

# Research

# Specialist Palliative Home Care

# Five on-site cases studies



# Data collection methods

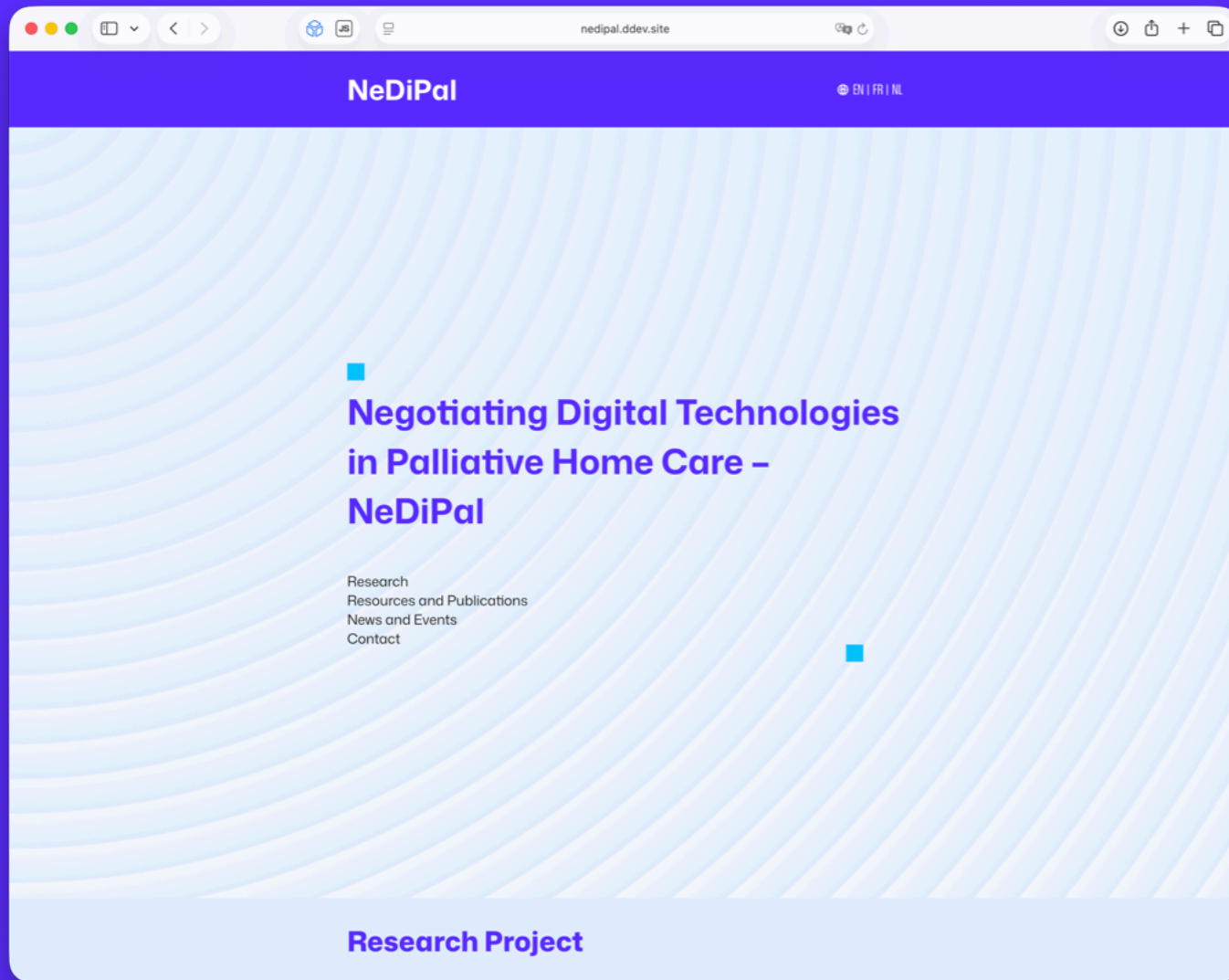
a.) **Problem-centered interviews** with physicians, nurses, coordinators, and psychologists

b.) **Ethnographic fieldwork:** accompanying physicians and/or nurses during their work where possible including attending team meetings, staff handovers, teleconsultations, home visits.

# Dissemination, exploitation, communication

Contributions to scientific literature on digital health, compassionate care, organisational sociology, general sociology

Exploitation through elaboration of best-practice recommendations (Delphi Process)



## Contact Details

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**Thank you for  
your attention!**